

Server Troubleshooting

5.2 Generating log and dump files for Troubleshooting Server

Purpose

To generate log files and dump files when an unusual activity happens in the software.

Note: To generate log files and dump files, you need to configure your guixt.sjs file under Liquid UI Server with following option.

```
_blackbox=1
```

Log directory

Liquid UI Server running in services:

You can specify a directory for saving log files generated for your Liquid UI Server in guixt.sjs file as shown below:

With log directory option

```
logdirectory = "C:\\LiquidUI\\Logs"
```

Note: You can find bin files, text files in above specified log directory

Default directory for logfiles

```
"C:\Windows\System32\config\systemprofile\Liquid UI Log" folder
```

Note: Bin files, text files, dump files gets generated in above specified log directory

Liquid UI Server running as a console mode:

You can specify a directory for saving log files generated for your Liquid UI Server in guixt.sjs file as shown below:

With log directory option

```
logdirectory = "C:\\LiquidUI\\Logs"
```

Server Troubleshooting

Note: You can find bin files, text files in above specified log directory

Default directory for logfiles

"C:/users/username/liquidui_log directory" folder

Note: Bin files, text files, dump files gets generated in above specified log directory

Unique solution ID: #2181

Author: sarvani.kusuri@guixt.com

Last update: 2019-08-02 11:04